

Allett Domestic Warranty Terms & Conditions

Allett Ltd guarantees this product against manufacturing defects. We will repair if a manufacturing defect occurs within the guarantee period as long as it has not been subjected to rental or hire use.

The guarantee period for domestic use is: 1-year parts and labour.

For commercial or non-domestic use, the guarantee period is 60 days.

For the purpose of this guarantee:

Non-domestic use means all other uses includes any commercial or income producing but excluding rental or hire use. Use for amateur no income producing sporting environments such as village bowling greens and cricket pitches is classed as domestic use for the purpose of this warranty.

To obtain a repair under this guarantee:

You must contact the place of purchase and report the problem to them. You need to have your proof of purchase and guarantee. If the dealer cannot assist in finding a solution to the problem reported, please contact Allett to report any unresolved issues.

This guarantee does not apply if:

1. The product has been resold by original purchaser (this does not apply in the Republic of Ireland), or has been used under rental or hire.
2. The product has been modified to change the manufacturers specifications, or if non genuine replacement parts have been fitted.
3. If any previous repair was undertaken by anyone other than an Approved Service Agent.
4. The fault is due to maladjustment, abuse, neglect, or accidental damage.
5. The fault is due to lack of lubrication or maintenance.
6. Damage to any part, particularly the drive or cutting mechanism has been caused by allowing the product to strike solid objects.
7. The product develops a fault due to abnormal use.
8. Failure is due to normal wear. The following parts are considered as wearing parts: (their life is dependent on regular servicing, and they are not therefore, normally covered by the guarantee. Examples of wearing parts are as follows cutting cylinder & bottom blade, cylinder, roller, drive belts & cables, bearings, chains & sprockets, plastic drive gears, pulleys, any friction related parts, and other parts what have contact with the ground **Any of the above parts replaced without prior authorisation will be rejected in the first instance.**)

Serviceable parts life is dependent on regular servicing, and they are not therefore normally considered by the guarantee. The cost of routine maintenance of the product is not covered by the guarantee.

It is in your best interest to follow the operating instructions for your lawnmower as a properly cared for product should give many years of excellent service cutting grass.

Always insist on genuine Allett spares or parts. Any non-genuine parts fitted within the Warranty period will result in your manufacturing Warranty becoming null and void. Any damage caused to the product through the fitting of parts not made or approved by Allett is not covered by the guarantee.

Any defective part replaced on Allett machines shall not exceed the remainder of the existing warranty period on any Allett product. Unless agreed in writing by Allett warranty department.

Transporting the Lawn Mower to a dealer for inspection or warranty repairs is not part of our warranty agreement and as such it is expected the purchaser will arrange for the lawn mower to be presented and picked up from their nearest dealer, unless prior agreed and authorisation by Allett warranty department.

When disposing of this product, please consider the environment and take it to a recognised recycling facility.

Your statutory rights are not affected by this guarantee.